GENERAL SERVICES ADMINISTRATION
Federal Supply Service Authorized Federal Supply FSS Price List

Online access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu driven database system. The internet address for GSA Advantage!® is: GSAAdvantage.gov.

GSA MAS AWARD SCHEDULE

Contract Number: GS-35F-257DA
OPTION PERIOD ONE (1) April 5, 2021 through April 4, 2026
Period Covered by SIN 54151S: April 5, 2021 through April 4, 2026
Period Covered by SIN 518210C: June 16, 2022 through April 4, 2026
Period Covered by SIN 54151HEAL: June 14, 2023 through April 4, 2026

Precise Software Solutions, Inc.
1445 Research Blvd Suite 500
Rockville, MD 20850
(P) 301-340-1418
www.precise-soft.com

Business Size: Small Business

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Pricelist current through Modification #00PS-0018, dated 09/13/2023

Prices Shown Herein are NET (discount deducted).

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CUSTOMER INFORMATION

1a. Awarded Special Item Number(s)

- SPECIAL ITEM NUMBER 54151S – INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

  SPECIAL ITEM NUMBER OLM – ORDER LEVEL MATERIALS
FPDS Code D301	IT Facility Operations and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D316	IT Network Management Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

- SPECIAL ITEM NUMBER 518210C – CLOUD AND CLOUD-RELATED IT PROFESSIONAL SERVICES

- SPECIAL ITEM NUMBER 54151HEAL – HEALTH IT SERVICES

1b. Identification of the lowest priced labor category and rate for each special item number awarded in the contract

- SIN 54151S Information Technology (IT) Professional Services: Applications Engineer, See 54151S Labor Schedule for current rate.

- SIN 518210C Cloud and Cloud-Related IT Professional Services: Cloud Administrator Level 1 and Cloud Help Desk Analyst, See 518210C Labor Schedule for current rate.

- SIN 54151HEAL: Health IT Services: Systems Administrator Level 1 and Business Analyst Level 1, see SIN 54151HEAL: Health IT Services for current rate.

1c. Description of all corresponding commercial job titles with experience, functional responsibility and education

- SIN 54151S Information Technology (IT) Professional Services: See 54151S Labor Category Descriptions.

- SIN 518210C Cloud and Cloud-Related IT Professional Services: See 518210C Labor Category Descriptions

- SIN 54151HEAL Health IT Services: See SIN 54151HEAL: Health IT Services: See 54151HEAL Labor Category Descriptions

2. Maximum Order

- SIN 54151S Information Technology (IT) Professional Services: $500,000

- SIN 518210C Cloud and Cloud-Related IT Professional Services: $500,000

- SIN 54151HEAL Health IT Services: $500,000

3. Minimum Order

- SIN 54151S Information Technology (IT) Professional Services: $100

- SIN 518210C Cloud and Cloud-Related IT Professional Services: $100

- SIN 54151HEAL Health IT Services: $100

4. Geographic Coverage

48 contiguous states, Alaska, Hawaii, Washington D.C., Puerto Rico, U.S. Territories, and to a port or consolidation point within the aforementioned locations for orders that are received from overseas activities.

5. Point of Production

Precise Software Solutions, Inc.
1455 Research Blvd., Suite 500
Rockville, MD 20850
Email: contracts@precise-soft.com

6. Prices Shown Herein are Net (discount deducted).

7. Quantity Discount

- SIN 54151S Information Technology (IT) Professional Services: None

- SIN 518210C Cloud and Cloud-Related IT Professional Services: None

- SIN 54151HEAL Health IT Services: None

8. Prompt Payment Terms

- SIN 54151S Information Technology (IT) Professional Services: Net 30

- SIN 518210C Cloud and Cloud-Related IT Professional Services: Net 30

- SIN 54151HEAL Health IT Services: Net 30

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign Items

None

10a. Time of Delivery

Precise Software Solutions, Inc. shall deliver or perform services in accordance with the terms negotiated in an agency's order.

10b. Expedited Delivery

Items available for expedited delivery are noted in this price list.

10c. Overnight/2-Day Delivery

Consult with Contractor.

10d. Urgent Requirements

Consult with Contractor.

11. FOB Point

Destination.

12a. Ordering Address

Precise Software Solutions, Inc.
Attn: Contracts Manager
1445 Research Blvd, Suite 500
Rockville, MD 20855
Phone: 301-340-1418
Email: contracts@precise-soft.com

12b. Ordering Procedures

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment Address

Precise Software Solutions, Inc.
Invoicing
1445 Research Blvd, Suite 500
Rockville, MD 20855
Phone: 301-340-1418
Email: invoices@precise-soft.com

14. Warranty Provision

Not Applicable

15. Export Packing Charges

Not Applicable

16. Terms and Conditions of Rental, Maintenance, and Repair

Not Applicable

17. Terms and conditions of installation

Not Applicable

18a. Terms and Conditions of Repair Parts Indicating Date of Parts Price List and Any Discounts from List Prices

Not Applicable

18b. Terms and Conditions for Any Other Services

Not Applicable

19. List of Service and Distribution Points

Not Applicable

20. List of Participating Dealers

Not Applicable

21. Preventive Maintenance

Not Applicable

22a. Special Attributes Such as Environmental Attributes (e.g., Recycled Content, Energy Efficiency, and/or Reduced Pollutants).

Not Applicable

22b. Section 508 Compliance Information

If applicable, Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services at https://precise-soft.com/. The EIT standards can be found at: https://www.section508.gov/.

23. Unique Entity Identifier (UEI) Number

QEAYP7YMCXZ7

24. System for Award Management (SAM) Database Notification

Precise Software Solutions, Inc. is currently registered within the System for Award Management (SAM) database.

SIN 54151S: IT PROFESSIONAL SERVICES

SIN 54151S Labor Category Rate Schedule

Labor Category	GSA HOURLY RATES (including IFF)				
	4/5/2021 - 4/4/2022	4/5/2022 - 4/4/2023	4/5/2023 - 4/4/2024	4/5/2024 - 4/4/2025	4/5/2025 - 4/4/2026
Program Manager	$201.25	$206.28	$211.44	$216.73	$222.15
Project Manager, Senior	$146.75	$150.42	$154.18	$158.03	$161.98
Project Manager	$121.63	$124.67	$127.79	$130.98	$134.25
Enterprise Architect, Principal	$203.01	$208.09	$213.29	$218.62	$224.09
Enterprise Architect, Senior	$151.33	$155.11	$158.99	$162.96	$167.03
Enterprise Architect, Mid-Level	$126.04	$129.19	$132.42	$135.73	$139.12
Information Engineer, Senior	$126.04	$129.19	$132.42	$135.73	$139.12
Information Engineer, Mid-Level	$121.11	$124.14	$127.24	$130.42	$133.68
Information Engineer	$93.43	$95.77	$98.16	$100.61	$103.13
Applications Engineer, Senior	$127.52	$130.71	$133.98	$137.33	$140.76
Applications Engineer, Mid-Level	$104.07	$106.67	$109.34	$112.07	$114.87
Applications Engineer	$85.05	$87.18	$89.36	$91.59	$93.88
Database Engineer, Senior	$138.65	$142.12	$145.67	$149.31	$153.04
Database Engineer, Mid-Level	$121.84	$124.89	$128.01	$131.21	$134.49
Database Engineer	$105.90	$108.55	$111.26	$114.04	$116.89
Integration/Test Engineer, Senior	$112.05	$114.85	$117.72	$120.66	$123.68
Integration/Test Engineer, Mid-Level	$96.15	$98.55	$101.01	$103.54	$106.13
Integration/Test Engineer	$89.06	$91.29	$93.57	$95.91	$98.31
Business Process Engineering, Senior	$156.88	$160.80	$164.82	$168.94	$173.16
Business Process Engineering, Mid-Level	$119.72	$122.71	$125.78	$128.92	$132.14
Business Process Engineering	$97.48	$99.92	$102.42	$104.98	$107.60
Business Analyst, Senior	$141.70	$145.24	$148.87	$152.59	$156.40
Business Analyst, Mid-Level	$95.40	$97.79	$100.23	$102.74	$105.31
Technical Consultant, SME, Senior	$197.35	$202.28	$207.34	$212.52	$217.83
Technical Consultant, SME, Mid-Level	$134.60	$137.97	$141.42	$144.96	$148.58
Security Specialist, Senior	$177.12	$181.55	$186.09	$190.74	$195.51

Labor Category	GSA HOURLY RATES (including IFF)		
	9/13/2023 – 9/12/2024	9/13/2024 – 9/12/2025	9/13/2025 - 4/4/2026
Systems Administrator	$91.65	$93.84	$96.10
Systems Administrator, Mid-Level	$127.82	$130.88	$134.03
Systems Administrator, Senior	$150.33	$153.93	$157.63
Software Engineer	$101.63	$104.07	$106.57
Software Engineer, Mid-Level	$127.82	$130.88	$134.03
Software Engineer, Senior	$156.39	$160.15	$163.99
Technical Architect	$137.41	$140.71	$144.08
Technical Architect, Mid-Level	$156.39	$160.15	$163.99
Technical Architect, Senior	$195.57	$200.26	$205.07
Business Analyst, Principal	$156.39	$160.15	$163.99
Data Scientist	$102.84	$105.31	$107.84
Data Scientist, Mid-Level	$133.48	$136.69	$139.97
Data Scientist, Senior	$158.96	$162.78	$166.69
Data Scientist, Principal	$179.94	$184.26	$188.69
Database Architect, Mid-Level	$156.39	$160.15	$163.99
Database Architect, Senior	$195.57	$200.26	$205.07
Systems Engineer	$110.53	$113.18	$115.90
Systems Engineer, Mid-Level	$133.48	$136.69	$139.97
Systems Engineer, Senior	$156.39	$160.15	$163.99
Functional Specialist	$96.85	$99.17	$101.55
Functional Specialist, Mid-Level	$141.32	$144.72	$148.19
Functional Specialist, Senior	$158.96	$162.78	$166.69
Project Director	$189.83	$194.39	$199.05
Technical Project Manager, Senior	$176.27	$180.50	$184.84
Security Specialist	$108.54	$111.15	$113.82
Security Specialist, Mid-Level	$133.48	$136.69	$139.97
Subject Matter Expert	$156.39	$160.15	$163.99
Subject Matter Expert, Mid-Level	$179.94	$184.26	$188.69
Subject Matter Expert, Senior	$197.94	$202.70	$207.57
Subject Matter Expert Level, Principal	$236.48	$242.16	$247.97
Technical Writer	$98.50	$100.87	$103.28
Quality Control Specialist	$105.15	$107.67	$110.25
Quality Control Specialist, Mid-Level	$114.34	$117.08	$119.89
Quality Control Specialist, Senior	$137.41	$140.71	$144.08
Strategic Consultant	$255.50	$261.63	$267.91
Strategic Consultant, Senior	$348.94	$357.31	$365.88
Help Desk Analyst	$80.40	$82.34	$84.31

SIN 54151S Labor Category Descriptions

Program Manager

Functional Responsibilities: Extensive experience in planning and executing multiple programs or projects and assigned staff. Manage the development of project, analyze requirements, provide recommendations for solutions, oversee all work, and take corrective actions as necessary to ensure project success. Plan and execute programs budget, schedule, performance progress, and manpower. Provide risk assessment. Manage complex stakeholder communication and expectation across multiple management chains.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 12 years of experience

Project Manager, Senior

Functional Responsibilities: Expertise in managing and providing leadership to information technology programs that include hardware, software, or services. Manage team of consultants, programmers, developers, and analysts. Experience in managing life cycle planning and execution, project management methodologies, requirement identification, planning and executing programs budget, schedule, performance progress, and manpower. Manage risks and issues, and ensure the project is adhering to the IT life cycle process. Manage complex stakeholder communication and expectation across multiple management chains.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 9 years of experience with minimum of 3 years of experience in project management

Project Manager

Functional Responsibilities: Manage information technology programs that include hardware, software, or services. Manage team of consultants, programmers, developers, and analysts. Experience in managing life cycle planning and execution, project management methodologies, requirement identification, planning and executing day-to-day activities of programs budget, schedule, performance progress, and manpower. Manage client communication and expectation across multiple management chains.
Minimum Education: BA/BS or higher in Information Systems, Computer Science, Engineering, Business, or related field
Minimum Experience: 5 years of experience in information systems services

Enterprise Architect, Principal

Functional Responsibilities: Extensive experience in design and development of IT architecture. Experience includes a wide range of work in creating diagrams and documentation with all components that comprise IT systems including network topology. Plan and manage team projects, priorities, budget, schedule, and performance progress. Provides daily supervision and direction to support staff. Expertise in industry trends and strategic assessment.

Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 12 years of experience

Enterprise Architect, Senior

Functional Responsibilities: Expertise in design and development of IT architecture. Experience includes a wide range of work in creating diagrams and documentation with all components that comprise IT systems including network topology. Plan and manage team projects, priorities, budget, schedule, and performance progress. Provides daily supervision and direction to support staff. Expertise in industry trends and strategic assessment.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 9 years of experience

Enterprise Architect, Mid-Level

Functional Responsibilities: Experience in design and development of IT architecture. Experience includes a wide range of work in creating diagrams and documentation with all components that comprise IT systems including network topology. Knowledge of industry trends and issues.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 5 years of experience

Information Engineer, Senior

Functional Responsibilities: Expertise in systems analysis, design, and programing. Develop system requirements for network installations and upgrades. Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 9 years of experience

Information Engineer, Mid-Level

Functional Responsibilities: Experience in systems analysis, design, and programing. Develop system requirements for network installations and upgrades. Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, or Information Systems
Minimum Experience: 5 years of experience

Information Engineer

Functional Responsibilities: Experience in systems analysis, design, and programing. Assist in developing system requirements for network installations and upgrades. Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, or Information Systems
Minimum Experience: 1 year of experience

Applications Engineer, Senior

Functional Responsibilities: Expertise in planning and conducting engineering projects and network implementation including application of engineering principles, theories, and concepts. Determine requirement needs and research, collect, and make recommendations on information and application solutions.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 9 years of experience

Applications Engineer, Mid-Level

Functional Responsibilities: Experience in planning and conducting engineering projects and network implementation including application of engineering principles, theories, and concepts. Determine requirement needs and research, collect, and make recommendations on information and application solutions.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 5 years of experience

Applications Engineer

Functional Responsibilities: Technical experience support in planning and conducting engineering projects and network implementation including application of engineering principles, theories, and concepts. Determine requirement needs and research, collect, and make recommendations on information and application solutions.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 1 year of experience

Database Engineer, Senior

Functional Responsibilities: Expertise in providing database design, development, and maintenance support. Determine requirement needs and research, collect, and make recommendations on information and application solutions. Provide guidance of the development of required databases and supporting technical and user documentation to ensure efficient use of developed database systems and to maintain an accurate configuration control and maintenance update mechanism.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, or Information Systems, or related field
Minimum Experience: 9 years of experience

Database Engineer, Mid-Level

Functional Responsibilities: Experience in providing database design, development, and maintenance support. Translates and programs user functional requirements and specifications into database applications. Determine requirement needs and research, collect, and make recommendations on information and application solutions. Participates in the development of required databases and

supporting technical and user documentation to ensure efficient use of developed database systems and to maintain an accurate configuration control and maintenance update mechanism.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 5 years of experience

Database Engineer

Functional Responsibilities: Technical experience in providing database design, development, and maintenance support. Translates and programs user functional requirements and specifications into database applications. Determine requirement needs and research, collect, and make recommendations on information and application solutions. Participates in the development of required databases and supporting technical and user documentation to ensure efficient use of developed database systems and to maintain an accurate configuration control and maintenance update mechanism.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 1 year of experience

Integration/Test Engineer, Senior

Functional Responsibilities: Expertise in working with developers, end users, and organizations to develop test plans, scripts, and scenarios. Coordinate with other teams, test sites to plan and carry out test events to include system, integration, user acceptance, functional, regression testing, etc. Comprehensive experience in understanding IT products, operating systems, or specialized environment, maintaining evaluating testing process, tracking, and reporting issues.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 9 years of experience

Integration/Test Engineer, Mid-Level

Functional Responsibilities: Expertise in working with developers, end users, and organizations to develop test plans, scripts, and scenarios. Coordinate with other teams, test sites to plan and carry out test events to include system, integration, user acceptance, functional, regression testing, etc. Comprehensive experience in understanding IT products, operating systems, or specialized environment, maintaining evaluating testing process, tracking, and reporting issues.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, Information Systems, or related field
Minimum Experience: 5 years of experience

Integration/Test Engineer

Functional Responsibilities: Technical experience in working with developers, end users, and organizations to develop test plans, scripts, and scenarios. Coordinate with other teams, test sites to plan and carry out test events to include system, integration, user acceptance, functional, regression testing, etc. Comprehensive experience in understanding IT products, operating systems, or specialized environment, maintaining evaluating testing process, tracking, and reporting issues.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, or Information Systems

Minimum Experience: 1 year of experience

Business Process Engineering, Senior

Functional Responsibilities: Extensive experience in supporting business processes, requirements management and verification, solving highly complex major technical issues and providing recommendation and technical direction. Support the project progress through the life cycle of system development, process improvement and reengineering methodologies, and implementation of best and latest IT and business practices. Experience in managing complex stakeholder communication and expectation across multiple management chains.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, or Information Systems
Minimum Experience: 9 years of experience

Business Process Engineering, Mid-Level

Functional Responsibilities: Extensive experience in supporting business processes, requirements management and verification, solving highly complex major technical issues and providing recommendation and technical direction. Support the project progress through the life cycle of system development, process improvement and reengineering methodologies, and implementation of best and latest IT and business practices. Manage stakeholder communication and expectation across multiple management chains.
Minimum Education: BA/BS Information Systems, Business, or related field
Minimum Experience: 5 years of experience

Business Process Engineering

Functional Responsibilities: Extensive experience in supporting business processes, requirements management and verification, solving highly complex major technical issues and providing recommendation and technical direction. Support the project progress through the life cycle of system development, process improvement and reengineering methodologies, and implementation of best and latest IT and business practices.
Minimum Education: BA/BS Information Systems, Business, or related field
Minimum Experience: 1 year of experience

Business Analyst, Senior

Functional Responsibilities: Extensive experience in supporting business processes, requirements management and verification, solving highly complex major technical issues and providing recommendation and technical direction. Manage stakeholder communication and expectation across multiple management chains.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, or Information Systems
Minimum Experience: 9 years of experience

Business Analyst, Mid-Level

Functional Responsibilities: Technical experience in supporting business process, requirements management and verification, solving highly complex major technical issues and providing recommendation and technical direction.

Minimum Education: BA/BS Information Systems, Business, or related field
Minimum Experience: 5 years of experience

Technical Consultant SME, Senior

Functional Responsibilities: Expertise in managing large scale IT solutioning and implementation. Understands process management, quality assurance, and project management methodologies and tools. Manage multiple teams or projects.
Minimum Education: BA/BS or higher in Information Systems, Computer Science, Engineering, Business, or related field
Minimum Experience: 9 years of experience

Technical Consultant SME, Mid-Level

Functional Responsibilities: Experience in managing large scale IT solutioning and implementation. Understands process management, quality assurance, and project management methodologies and tools.
Minimum Education: BA/BS or higher in Information Systems, Computer Science, Engineering, Business, or related field
Minimum Experience: 5 years of experience

Security Specialist, Senior

Functional Responsibilities: Expertise in securing information systems, network infrastructure, or other related technologies. Perform security audits, evaluation, risk assessments and make strategic recommendation of systems and facilities. Analyze and establish processes for comprehensive systems and data protection. Knowledgeable of industry trends, issues, and technologies. Manage team and support the design, installation, and maintenance of security tools and systems.
Minimum Education: BA/BS in Computer Science, Engineering, Mathematics, or Information Systems
Minimum Experience: 9 years of experience

Systems Administrator

Functional Responsibilities: Technical experience in operating and maintaining data, cloud, and/or networked systems, security, and services. Assist with account set-up, configuration, patching, database administration, system administration, and system monitoring. Respond to application and service issues. Gather and analyze metrics from operating systems and applications to assist in performance tuning and fault finding.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience

Systems Administrator, Mid-Level

Functional Responsibilities: Technical experience in operating and maintaining data, cloud, and/or networked systems, security, and services. Responsible for account set-up, configuration, patching, database administration, system administration, and system monitoring. Respond to application and service issues. Gather and analyze metrics from operating systems and applications to assist in performance tuning and fault finding.

Minimum Education: Associate degree
Minimum Experience: 5 years of experience

Systems Administrator, Senior

Functional Responsibilities: Expertise in and responsible for the operation and maintenance of data, cloud, and/or networked systems, security, and services. Ensure account set-up, configuration, patching, database administration, system administration, and system monitoring. Respond to application and service issues on behalf of the team. Identify and analyze metrics from operating systems and applications and complete complex performance tuning and fault finding. Works independently at a high technical level formulating creative solutions to diverse and highly complex technical assignments.
Minimum Education: Associate degree
Minimum Experience: 7 years of experience

Software Engineer

Functional Responsibilities: Technical experience in developing and maintaining software and systems applications. Requires fundamental knowledge of one or more programming languages and data communications. May participate in all phases of lifecycle development including analysis, design, implementation, quality assurance and support.
Minimum Education: Bachelor degree
Minimum Experience: 0 years of experience

Software Engineer, Mid-Level

Functional Responsibilities: Technical experience working independently to develop and maintain software and systems applications. Requires knowledge of one or more programming languages, data communications, and fundamental business operations. Participates in all phases of lifecycle development including analysis, design, implementation, quality assurance and support.
Minimum Education: Bachelor degree
Minimum Experience: 3 years of experience

Software Engineer, Senior

Functional Responsibilities: Expertise in developing and maintaining software and systems applications. Requires knowledge of multiple programming languages, data communications, and fundamental business operations. Supports and may lead more junior engineers. Participates all phases of lifecycle development including analysis, design, implementation, quality assurance and support.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Technical Architect

Functional Responsibilities: Technical experience in designing and developing technical solutions and architecture. Assists with a wide range of work, including creating diagrams and documentation with all components that comprise IT systems including network topology, system architecture, and/or business architecture. Plans systems implementation and/or ensures the rigorous application of information security/information assurance policies, principles, and practices to the systems analysis process.

Knowledge of industry trends and issues required. Participates in high-level technical architecture analysis, evaluation, design, integration, documentation, and development and team discussions to arrive at creative engineering solutions.
Minimum Education: Bachelor degree
Minimum Experience: 3 years of experience

Technical Architect, Mid-Level

Functional Responsibilities: Technical experience in designing technical solutions and architecture efforts. Proficient in a wide range of work, including creating diagrams and documentation with all components that comprise IT systems including network topology, system architecture, and/or business architecture. Plans systems implementation and/or ensures the rigorous application of information security/information assurance policies, principles, and practices to the systems analysis process. Knowledge of industry trends and issues required. Supports high-level technical architecture analysis, evaluation, design, integration, documentation, and development and team discussions to arrive at creative engineering solutions.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Technical Architect, Senior

Functional Responsibilities: Expertise in designing and leading technical solutions and architecture efforts. Highly proficient in a wide range of work, including creating diagrams and documentation with all components that comprise IT systems including network topology, system architecture, or business architecture. Plans complex systems implementation and ensures the rigorous application of information security/information assurance policies, principles, and practices to the systems analysis process. Knowledge of industry trends and issues required. Leads high-level technical architecture analysis, evaluation, design, integration, documentation, and development and team discussions to arrive at creative engineering solutions.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience

Business Analyst, Principal

Functional Responsibilities: Expertise in defining complex business processes, requirements management and verification, and solutioning of complex issues. Works with stakeholders to define overall business architecture, mission requirements, conceptualization, design, development, testing, verification and validation, documentation, and implementation of complex applications and systems.
Minimum Education: Bachelor degree
Minimum Experience: 12 years of experience

Data Scientist

Functional Responsibilities: Experience in full lifecycle analysis, including data ingestion, data cleansing, data preparation, data analysis, and data visualization and reporting. Utilizes technology and tools for implementing approaches to data access, formation of data lakes, data governance structures, and tools for data analytics. Some familiarity with native database and analytics technology. Participates in

analyzing data, including visualization, queries, deep learning models, graph analytics and other data analysis techniques.
Minimum Education: Bachelor degree
Minimum Experience: 0 years of experience

Data Scientist, Mid-Level

Functional Responsibilities: Technical experience performing full lifecycle analysis to include data ingestion, data cleansing, data preparation, data analysis, and data visualization and reporting. Utilizes technology and tools for developing and implementing data access approaches, formation of data lakes using multiple data formats, data governance structures, and tools for data analytics. Familiarity with native database and analytics technology from one or more solution providers. Implements approaches for analyzing the information including visualization, queries, deep learning models, graph analytics and other data analysis techniques.
Minimum Education: Bachelor degree
Minimum Experience: 3 years of experience

Data Scientist, Senior

Functional Responsibilities: Extensive technical experience in performing or leading full lifecycle analysis to include data ingestion, data cleansing, data preparation, data analysis, and data visualization and reporting. Utilizes technology and tools for developing and implementing data access approaches, formation of data lakes using multiple data formats, data governance structures, and tools for data analytics. Extensive experience with native database and analytics technology from one or more providers. Implements complex approaches for analyzing the information including visualization, queries, deep learning models, graph analytics and other data analysis techniques.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Data Scientist, Principal

Functional Responsibilities: Expert-level expertise in performing or leading full lifecycle analysis to include data ingestion, data cleansing, data preparation, data analysis, and data visualization and reporting. Expert in technology and tools for developing and implementing data access approaches, formation of data lakes using multiple data formats, data governance structures, and tools for data analytics. Extensive experience with native database and analytics technology from multiple solution providers. Implements approaches to very complex problems analyzing information including visualization, queries, deep learning models, graph analytics and other data analysis techniques.
Minimum Education: Bachelor degree
Minimum Experience: 12 years of experience

Database Architect, Mid-Level

Functional Responsibilities: Technical experience in evaluating and recommending Database Management System (DBMS) solutions for IT systems. Determines requirement needs and researches, collects, and makes recommendations. Proposes development strategies and creates action plans and applications to carry out strategies and accomplish objectives. Defines database structure and dynamic capabilities to ensure database security. Makes recommendations for optimal performance and layout.

Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Database Architect, Senior

Functional Responsibilities: Expertise in evaluating and providing recommendations for complex DBMS solutions. Determines requirement needs and researches, collects, and makes recommendations. Proposes development strategies and creates action plans and applications to carry out strategies and accomplish objectives. Defines database structure and dynamic capabilities to ensure database security. May provide direction to less experienced staff members.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience

Systems Engineer

Functional Responsibilities: Experience in one or more of the following areas: transitioning of applications and data to new environments; system benchmarks and performance tuning; systems planning, implementation and management for multi-user environments; and/or system security issues. Familiar with network management software and platforms; computer architectures and vendor lines; data storage technologies and their application in one or more environments; and one or more computer languages and software development methodologies. Provides input into the design of network systems from requirements and implements networks from plans. Reviews systems requirements, analyzes and troubleshoots issues, and develops solutions to problems.
Minimum Education: Bachelor degree
Minimum Experience: 1 year of experience

Systems Engineer, Mid-Level

Functional Responsibilities: Technical experience in one or more of the following areas: transitioning of applications and data to new environments; operating systems and their applications in a networked or standalone environment; system benchmarks and performance tuning; network protocols; network-based applications; systems planning, implementation and management for medium and large multi-user environments; system security issues. Expertise in network management software and platforms; various computer architectures and vendor lines; data storage technologies and their application in one or more environments; and computer languages and software development methodologies. Designs network systems from requirements and implements networks from plans. Reviews systems requirements and analyzes, troubleshoots, and develops solutions.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience

Systems Engineer, Senior

Functional Responsibilities: Expert knowledge and proven experience in one or more of the following areas: operating systems and their applications in a networked or standalone environment; system benchmarks and performance tuning; network protocols; network-based applications; systems planning, implementation and management for medium and large multi-user environments; system security issues. Strong expertise in network management software and platforms; various computer architectures and vendor lines; data storage technologies and their application in multiple environments

and computer languages and software development methodologies. Designs complex network systems from requirements and implements networks from plans. Leads the review of systems requirements, analyses, troubleshooting, and developing solutions. Works independently at the highest technical level formulating creative solutions to diverse and highly complex technical assignments.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Functional Specialist

Functional Responsibilities: Experience in one or more system support activities to ensure successful contract performance and responsiveness. Activities can include a variety of activities such as analysis, research, report generation, coordination planning, testing, etc. May assist in any or all phases of the project lifecycle, as needed.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience

Functional Specialist, Mid-Level

Functional Responsibilities: Technical experience providing functional expertise and the knowledge necessary to interpret requirements, ensure responsiveness, and achieve successful performance. Activities can include a variety of activities such as analysis, research, report generation, coordination planning, etc. Engages in all phases of the project lifecycle, as needed, and makes recommendations to ensure effective implementation.
Minimum Education: Bachelor degree
Minimum Experience: 3 years of experience

Functional Specialist, Senior

Functional Responsibilities: Expertise in providing functional expertise and the in-depth knowledge necessary to interpret requirements, ensure responsiveness and achieve successful performance. Activities can include a variety of activities such as analysis, research, report generation, coordination planning, etc. Engages in all phases of the project lifecycle, as needed, and makes experienced-based recommendations to ensure effective implementation.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Project Director

Functional Responsibilities: Extensive experience managing teams in planning and executing multiple programs or projects and leading assigned staff focused on solutions and services. Has accountability for business solution programs. Provides thought leadership in developing creative solutions to business problems. Plans and executes programs budget, schedule, performance progress, and teams. Provides risk assessments. Manages complex stakeholder communications and expectations across multiple management chains. Highly experienced in providing guidance and direction to other professionals and managers, acts in a consulting and/or advisory capacity to the client leadership team, and coordinates resolution of highly complex problems and tasks.
Minimum Education: Bachelor degree
Minimum Experience: 10 years of experience

Technical Project Manager, Senior

Functional Responsibilities: Experience in planning and executing technical programs or projects. Manages the development of projects, analyzes requirements, provides recommendations for solutions, oversees all work, and takes corrective actions as necessary to ensure project success. Assigns staff focused on solutions and services. Plans and executes programs budget, schedule, performance progress, and teams. Provide risk assessment. Manage complex stakeholder communication and expectations across multiple management chains. Experienced providing guidance and direction to other professionals and managers, acts in a consulting and/or advisory capacity to the client leadership team, and coordinates and provides recommendations for resolution of IT problems and tasks.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Security Specialist

Functional Responsibilities: Expertise assisting with the security of information systems, network infrastructure, or other related technologies. Assists in performing security audits, evaluations, and risk assessments and making strategic recommendations for systems and facilities. Follows established processes for comprehensive systems and data protection. Some knowledge of industry trends, issues, and technologies.
Minimum Education: Bachelor degree
Minimum Experience: 1 year of experience

Security Specialist, Mid-Level

Functional Responsibilities: Technical experience ensuring the security of information systems, network infrastructure, or other related technologies. Performs security audits, evaluations, and risk assessments and makes strategic recommendations for systems and facilities. Analyzes and establishes processes for comprehensive systems and data protection. Knowledgeable of industry trends, issues, and technologies. Designs, installs, and maintains security tools and systems.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience

Subject Matter Expert

Functional Responsibilities: Technical expertise in a specific technology or other IT subject area and experience applying that expertise to solve issues and improve processes. Participates in strategy sessions, strategic assessments, and design reviews to validate approaches and associated work products. Acts in a consulting and/or advisory capacity; coordinates resolution of problems and tasks. Makes recommendations and advises on system improvements, optimization, or maintenance efforts.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience

Subject Matter Expert, Mid-Level

Functional Responsibilities: Technical expertise in a specific technology or other IT subject area and experience applying that expertise to solve issues and improve processes. Provides technical direction for problem definition, analysis, requirements development and implementation. Guides the

determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engages in strategy sessions, strategic assessments, and design reviews to validate approaches and associated work products. Acts in a consulting and/or advisory capacity and coordinates resolution of complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. Expertise in industry issues and trends.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Subject Matter Expert, Senior

Functional Responsibilities: Technical expertise in one or more technologies or IT subject areas and experience applying that expertise to solve issues and improve processes. Provides technical direction for problem definition, analysis, requirements development and implementation for multiple types of environments. Guides the determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engages in strategy sessions, strategic assessments, and design reviews to validate enterprise approach and associated work products. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity, and coordinates resolution of highly complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. A recognized expert, including expertise in industry issues and trends.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience

Subject Matter Expert Level, Principal

Functional Responsibilities: Deep technical expertise in a particular field or across an industry. Provides technical direction for problem definition, analysis, requirements development and implementation. Guides the determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engages in strategy sessions, strategic assessments, and design reviews to validate enterprise approach and associated work products. Provides guidance and direction to other professionals and subject matter experts, acts in a consulting and/or advisory capacity, and coordinates resolution of highly complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. Recognized for superior expertise, including expertise in industry issues and trends.
Minimum Education: Bachelor degree
Minimum Experience: 12 years of experience

Technical Writer

Functional Responsibilities: Experience collecting and organizing technical information for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, project management artifacts or any other customer deliverables and documents.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience

Quality Control Specialist

Functional Responsibilities: Experience providing technical and administrative support within a scrum team, including reviewing and testing work products for correctness, adherence to requirements and user standards. Supports requirements efforts, reviews, and creates program documentation and assures adherence to standards/requirements. Participates in formal and informal reviews at pre-determined points in the project life cycle. Follows quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience

Quality Control Specialist, Mid-Level

Functional Responsibilities: Experience providing technical and administrative support within a scrum team, including reviewing and testing work products for correctness, adherence to requirements and user standards. Supports requirements efforts, reviews, and creates program documentation and assures standards/requirements are adhered to. Experience in understanding IT products, operating systems, or specialized environments, maintaining and evaluating the testing process, and tracking and reporting issues. Participates or conducts formal and informal reviews at pre-determined points in the project life cycle. Implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience

Quality Control Specialist, Senior

Functional Responsibilities: Experience providing technical and administrative support within a scrum team, including reviewing and testing work products for correctness, adherence to requirements and user standards. Supports or leads requirements efforts, reviews, and creates program documentation. Assures standards/ requirements are adhered to. Extensive experience in understanding IT products, operating systems, or specialized environments, maintaining and evaluating the testing process, and tracking and reporting issues. Participates in or conducts formal and informal reviews at pre-determined points in the project life cycle. Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience

Strategic Consultant

Functional Responsibilities: Technical experience working with customers to support, develop and implement business and technical strategies to improve business success. Possesses strong communications and facilitation skills for interfacing with stakeholders to define and refine requirements within an area of expertise. Provides analytical and critical thoughts and applies problem-solving skills to a customer's business problems. Provides recommendations that increase the likelihood of solution adoption and have measurable performance outcomes.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience

Strategic Consultant, Senior

Functional Responsibilities: Deep technical experience providing thought leadership in one or more specialized areas of expertise. Supports customers by developing and implementing complex business and technical strategies to improve business success. Possesses strong communications and facilitation skills for interfacing with stakeholders to define and refine requirements within an area of expertise. Provides analytical and critical thoughts and applies problem solving skills to a customer's business problems. Provides recommendations that increase the likelihood of solution adoption and have measurable performance outcomes.
Minimum Education: Bachelor degree
Minimum Experience: 12 years of experience

Help Desk Analyst

Functional Responsibilities: Technical experience providing support to end users on a variety of IT-related issues. Identifies, researches, and resolves technical problems. Responds to service requests, telephone calls, and emails for technical support. Documents, tracks, and monitors problems to ensure timely resolutions for professional services contracts.
Minimum Education: High School degree
Minimum Experience: 2 years of experience

Experience & Degree Substitution Equivalencies

Experience exceeding the minimum shown may be substituted for education. Likewise, education exceeding the minimum shown may be substituted for experience.

Equivalent Degree	Experience
Associate	2 years relevant experience
Bachelor	Associate degree + 2 years of relevant experience or 4 years of relevant experience
Master	Bachelor plus 3 years of relevant experience or Associate degree + 5 years of relevant experience or 6 years relevant experience
PhD	Master + 3 years of relevant experience, or Bachelor + 5 years of relevant experience or 8 years relevant experience

SIN 518210C CLOUD AND CLOUD-RELATED IT PROFESSIONAL SERVICES

SIN 518210C Labor Category Rate Schedule

Labor Category	GSA HOURLY RATES (including IFF)			
	6/16/2022 – 6/15/2023	6/16/2023 – 6/15/2024	6/16/2024 – 6/15/2025	6/16/2025 – 4/4/2026
Cloud Administrator Level 1	$80.40	$83.70	$87.13	$90.71
Cloud Administrator Level 2	$125.31	$130.45	$135.80	$141.37
Cloud Administrator Level 3	$150.33	$156.49	$162.91	$169.59
Cloud Applications Developer Level 1	$91.65	$95.41	$99.31	$103.39
Cloud Applications Developer Level 2	$125.31	$130.45	$135.80	$141.37
Cloud Applications Developer Level 3	$150.33	$156.49	$162.91	$169.59
Cloud Architect Level 1	$137.41	$143.04	$148.91	$155.01
Cloud Architect Level 2	$156.39	$162.80	$169.47	$176.42
Cloud Architect Level 3	$174.86	$182.04	$189.50	$197.27
Cloud Business Analyst Level 1	$91.65	$95.41	$99.31	$103.39
Cloud Business Analyst Level 2	$120.22	$125.15	$130.28	$135.62
Cloud Business Analyst Level 3	$141.32	$147.11	$153.15	$159.43
Cloud Data Scientist Level 1	$91.65	$95.41	$99.31	$103.39
Cloud Data Scientist Level 2	$133.48	$138.95	$144.64	$150.58
Cloud Data Scientist Level 3	$158.96	$165.48	$172.26	$179.32
Cloud Data Scientist Level 4	$179.94	$187.31	$194.99	$202.98
Cloud Database Engineer Level 1	$89.34	$93.01	$96.82	$100.79
Cloud Database Engineer Level 2	$130.41	$135.76	$141.32	$147.11
Cloud Database Engineer Level 3	$153.33	$159.62	$166.17	$172.98
Cloud Engineer Level 1	$110.53	$115.06	$119.78	$124.69
Cloud Engineer Level 2	$133.48	$138.95	$144.64	$150.58
Cloud Engineer Level 3	$156.39	$162.80	$169.47	$176.42
Cloud Functional Specialist Level 1	$99.65	$103.73	$107.98	$112.40
Cloud Functional Specialist Level 2	$141.32	$147.11	$153.15	$159.43
Cloud Functional Specialist Level 3	$158.96	$165.48	$172.26	$179.32
Cloud Help Desk Analyst	$80.40	$83.70	$87.13	$90.71
Cloud Program Manager Level 1	$174.04	$181.17	$188.59	$196.32
Cloud Program Manager Level 2	$189.83	$197.61	$205.71	$214.15
Cloud Project Manager Level 1	$125.13	$130.26	$135.60	$141.16
Cloud Project Manager Level 2	$141.32	$147.11	$153.15	$159.43
Cloud Project Manager Level 3	$172.82	$179.90	$187.27	$194.95
Cloud Security Analyst Level 1	$108.54	$113.00	$117.63	$122.46
Cloud Security Analyst Level 2	$133.48	$138.95	$144.64	$150.58
Cloud Security Analyst Level 3	$158.96	$165.48	$172.26	$179.32

Labor Category	GSA HOURLY RATES (including IFF)			
	6/16/2022 – 6/15/2023	6/16/2023 – 6/15/2024	6/16/2024 – 6/15/2025	6/16/2025 – 4/4/2026
Cloud Subject Matter Expert Level 1	$118.49	$123.35	$128.40	$133.67
Cloud Subject Matter Expert Level 2	$179.94	$187.31	$194.99	$202.98
Cloud Subject Matter Expert Level 3	$197.94	$206.06	$214.50	$223.29
Cloud Subject Matter Expert Level 4	$236.48	$246.18	$256.27	$266.78
Cloud Technical Writer	$96.57	$100.53	$104.65	$108.95
Cloud Test Engineer Level 1	$91.65	$95.41	$99.31	$103.39
Cloud Test Engineer Level 2	$114.34	$119.02	$123.90	$128.98
Cloud Test Engineer Level 3	$145.15	$151.10	$157.30	$163.75

SIN 518210C Labor Category Descriptions

Cloud Administrator Level 1

Functional Responsibilities: Participate in operating and maintaining cloud systems, security, and services. Assist with account set-up, configuration, patching, database administration, system administration, and system monitoring. Respond to application and service issues. Gather and analyze metrics from operating systems and applications to assist in performance tuning and fault finding.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience
Education Substitutions: Relevant certifications, or Additional 2 years of experience with no Associates

Cloud Administrator Level 2

Functional Responsibilities: Operate and maintain cloud systems, security, and services. Responsible for account set-up, configuration, patching, database administration, system administration, and system monitoring. Respond to application and service issues. Gather and analyze metrics from operating systems and applications to assist in performance tuning and fault finding.
Minimum Education: Associate degree
Minimum Experience: 5 years of experience
Education Substitutions: Relevant certifications, or Additional 2 years of experience with no Associates

Cloud Administrator Level 3

Functional Responsibilities: Responsible for the operation and maintenance of cloud systems, security, and services. Ensure account set-up, configuration, patching, database administration, system administration, and system monitoring. Respond to application and service issues on behalf of the team. Identify and analyze metrics from operating systems and applications and complete complex performance tuning and fault finding. Works independently at the highest technical level formulating creative solutions to diverse and highly complex technical assignments.
Minimum Education: Associate degree
Minimum Experience: 7 years of experience
Education Substitutions: Relevant certifications, or Additional 2 years of experience with no Associates

Cloud Applications Developer Level 1

Functional Responsibilities: Participate in planning and conducting engineering projects and network implementation including application of engineering principles, theories, and concepts in a cloud environment. Assist with gathering requirement needs and researching, collecting, and making recommendations on cloud information and application solutions.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Applications Developer Level 2

Functional Responsibilities: Independently support the planning and conducting of engineering projects and network implementation including application of engineering principles, theories, and concepts in a cloud environment. Gather requirement needs and research, collect data, and make recommendations on cloud information and application solutions.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Applications Developer Level 3

Functional Responsibilities: Expertise in planning and conducting engineering projects and network implementation including application of engineering principles, theories, and concepts in a cloud environment. Determine requirement needs, research, and data collection, and make recommendations on cloud information and application solutions.
Minimum Education: Bachelor degree
Minimum Experience:7 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Architect Level 1

Functional Responsibilities: Participants in design and development of cloud architecture. Assist with a wide range of work, including creating diagrams and documentation with all components that comprise IT systems including network topology. Some knowledge of industry trends and issues. Participates in high-level enterprise architecture analysis, evaluation, design, integration, documentation, and development and team discussions to arrive at creative engineering solutions.
Minimum Education: Bachelor degree
Minimum Experience: 3 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Architect Level 2

Functional Responsibilities: Independently designs and develops cloud architecture. Experience includes creating diagrams and documentation with all components that comprise IT systems including network topology. Knowledge of industry trends and issues. Participates in high-level enterprise architecture analysis, evaluation, design, integration, documentation, and development. Applies high-level business and technical principles and methods to technical problems to recommend creative engineering solutions.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Architect Level 3

Functional Responsibilities: Designs and develops cloud architecture. Extensive experience includes a wide range of work in creating diagrams and documentation with all components that comprise IT systems including network topology. Expert level knowledgeable of industry trends and issues. Conducts enterprise architecture analysis, evaluation, design, integration, documentation, and development. Applies a wide range of detailed business and technical principles and methods to difficult technical problems to arrive at creative engineering solutions.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Business Analyst Level 1

Functional Responsibilities: Participates in the definition of business processes, requirements management and verification, and solutioning of technical issues within a cloud environment. Assists in providing support in mission requirements determination, conceptualization, design, development, testing, verification and validation, documentation, and implementation of cloud applications.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Business Analyst Level 2

Functional Responsibilities: Experienced in the definition of business processes, requirements management and verification, and solving complex issues within a cloud environment. Provides recommendations and technical direction. Provides integral support in mission requirements determination, conceptualization, design, development, testing, verification and validation, documentation, and implementation of cloud applications.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Business Analyst Level 3

Functional Responsibilities: Highly experienced in the definition of complex business processes, requirements management and verification, and solutioning of highly complex issues within a cloud environment. Determines mission requirements, conceptualization, design, development, testing, verification and validation, documentation, and implementation of complex cloud applications.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Data Scientist Level 1

Functional Responsibilities: Participates in full lifecycle analysis, including data ingestion, data cleansing, data preparation, data analysis, and data visualization and reporting. Utilizes cloud technology and tools for implementing approaches to data access, formation of data lakes, data governance structures, and tools for data analytics. Some familiarity with native database and analytics technology from one or more cloud solution providers. Participates in analyzing data, including visualization, queries, deep learning models, graph analytics and other data analysis techniques.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Data Scientist Level 2

Functional Responsibilities: Responsibilities include full lifecycle analysis to include data ingestion, data cleansing, data preparation, data analysis, and data visualization and reporting. Utilizes cloud technology and tools for developing and implementing data access approaches, formation of data lakes using multiple data formats, data governance structures, and tools for data analytics. Familiar with native database and analytics technology from one or more cloud solution providers. Implements approaches for analyzing the information including visualization, queries, deep learning models, graph analytics and other data analysis techniques.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Data Scientist Level 3

Functional Responsibilities: Responsibilities include full lifecycle analysis to include data ingestion, data cleansing, data preparation, data analysis, and data visualization and reporting. Utilizes cloud technology and tools for developing and implementing data access approaches, formation of data lakes using multiple data formats, data governance structures, and tools for data analytics. Extensive experience with native database and analytics technology from one or more cloud solution providers. Implements complex approaches for analyzing the information including visualization, queries, deep learning models, graph analytics and other data analysis techniques.
Minimum Education: Bachelor degree

Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Data Scientist Level 4

Functional Responsibilities: Responsibilities include full lifecycle analysis to include data ingestion, data cleansing, data preparation, data analysis, and data visualization and reporting. Expert in cloud technology and tools for developing and implementing data access approaches, formation of data lakes using multiple data formats, data governance structures, and tools for data analytics. Extensive experience with native database and analytics technology from multiple cloud solution providers. Implements approaches to very complex problems analyzing information including visualization, queries, deep learning models, graph analytics and other data analysis techniques.
Minimum Education: Bachelor degree
Minimum Experience: 12 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Database Engineer Level 1

Functional Responsibilities: Participates in providing database design, development, and maintenance support within a cloud environment. Assists in the translation and then programs user functional requirements and specifications into database applications. Assists in the determination of requirement needs and researches, collects, and make recommendations on information and application solutions. Participates in the development of required databases and supporting technical and user documentation. Maintains accurate configuration control and maintenance update mechanisms.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Database Engineer Level 2

Functional Responsibilities: Technical experience in providing database design, development, and maintenance support within a cloud environment. Translates and programs user functional requirements and specifications into database applications. Determine requirement needs and research, collect, and make recommendations on information and application solutions. Develops required databases and creates technical and user documentation to ensure efficient use of developed database systems. Maintains accurate configuration control and maintenance update mechanisms.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Database Engineer Level 3

Functional Responsibilities: Extensive experience in providing database design, development, and maintenance support within a cloud environment. Translates and programs complex user functional

requirements and specifications into database applications. Determines requirement needs and researches, collects, and makes recommendations on information and application solutions. Develops database and supporting technical and user documentation to ensure efficient use of complex database systems and to establish an accurate configuration control and maintenance update mechanism.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Engineer Level 1

Functional Responsibilities: Participates in one or more of the following areas in a cloud environment: transitioning of applications and data to a cloud environment; system benchmarks and performance tuning; systems planning, implementation and management for multi-user cloud environments; system security issues. Familiarity with network management software and platforms; computer architectures and vendor lines; data storage technologies and their application in the cloud environment and various computer languages and software development methodologies. Provides input into the design of cloud network systems from requirements and implements networks from plans. Reviews systems requirements, analyzes and troubleshoots issues, and develops solutions to problems.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Engineer Level 2

Functional Responsibilities: Knowledge and proven experience in one or more of the following areas in a cloud environment: operating systems and their applications in a networked or standalone environment; system benchmarks and performance tuning; network protocols; network-based applications; systems planning, implementation and management for medium and large multi-user environments; system security issues. Expertise in network management software and platforms; various computer architectures and vendor lines; data storage technologies and their application in the cloud environment and computer languages and software development methodologies. Designs cloud network systems from requirements and implements networks from plans. Reviews systems requirements and analyzes, troubleshoots, and develops solutions.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Engineer Level 3

Functional Responsibilities: Expert knowledge and proven experience in one or more of the following areas in a cloud environment: operating systems and their applications in a networked or standalone environment; system benchmarks and performance tuning; network protocols; network-based applications; systems planning, implementation and management for medium and large multi-user environments; system security issues. Strong expertise in network management software and platforms; various computer architectures and vendor lines; data storage technologies and their application in the

cloud environment and various computer languages and software development methodologies. Designs complex cloud network systems from requirements and implements networks from plans. Leads the review of systems requirements, analyses, troubleshooting, and developing solutions. Works independently at the highest technical level formulating creative solutions to diverse and highly complex technical assignments.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Functional Specialist Level 1

Functional Responsibilities: Participates in activities to document requirements, ensure responsiveness and achieve successful performance in a cloud environment. Assists in all phases of the cloud project lifecycle, as needed.
Minimum Education: Associate degree
Minimum Experience: 2 years of experience
Education Substitutions: Additional 2 years of experience with no Associate or Bachelor degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Functional Specialist Level 2

Functional Responsibilities: Provides functional expertise and knowledge necessary to interpret requirements, ensure responsiveness and achieve successful performance in a cloud environment. Is involved in all phases of the cloud project lifecycle, as needed, and makes recommendations to ensure effective implementation.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Functional Specialist Level 3

Functional Responsibilities: Provides expert-level functional expertise and in-depth knowledge necessary to interpret requirements, ensure responsiveness and achieve successful performance in a cloud environment. Is involved in all phases of the cloud project lifecycle, as needed, and makes experienced-based recommendations to ensure effective implementation.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Help Desk Analyst

Functional Responsibilities: Provides support to end users on a variety of cloud IT-related issues. Identifies, researches, and resolves technical problems. Responds to service requests, telephone calls, and email for technical support. Documents, tracks, and monitors problems to ensure timely resolutions for cloud IT professional services contracts.

Minimum Education: Associate degree
Minimum Experience: 2 years of experience
Education Substitutions: Additional 2 years of experience with no Associates

Cloud Program Manager Level 1

Functional Responsibilities: Experience in planning and executing multiple programs or projects and assigned staff focused on cloud solutions and services. Manage the development of cloud projects, analyze requirements, provide recommendations for solutions, oversee all work, and take corrective actions as necessary to ensure project success. Plan and execute programs budget, schedule, performance progress, and manpower. Provide risk assessment. Manage complex stakeholder communication and expectations across multiple management chains. Experienced providing guidance and direction to other professionals and managers, acts in a consulting and/or advisory capacity to the client leadership team, and coordinates resolution of complex problems and tasks.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Program Manager Level 2

Functional Responsibilities: Extensive experience leading teams in planning and executing multiple programs or projects and assigned staff focused on cloud solutions and services. Manage the development of complex cloud projects, analyze requirements, provide recommendations for difficult solutions, oversee all work, and take corrective actions as necessary to ensure project success. Plan and execute programs budget, schedule, performance progress, and manpower. Provide risk assessment. Manage complex stakeholder communication and expectation across multiple management chains. Highly experienced in providing guidance and direction to other professionals and managers, acts in a consulting and/or advisory capacity to the client leadership team, and coordinates resolution of highly complex problems and tasks.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Project Manager Level 1

Functional Responsibilities: Manage information technology programs focused on cloud solutions and services. Manage small teams of consultants, programmers, developers, and analysts. Experience in managing life cycle planning and execution, project management methodologies, requirement identification, planning and executing day-to-day activities of programs budget, schedule, performance progress, and manpower. Manage client communication and expectation across multiple management chains.
Minimum Education: Bachelor degree
Minimum Experience: 2 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Project Manager Level 2

Functional Responsibilities: Experienced in managing information technology programs focused on cloud solutions and services. Manage team of consultants, programmers, developers, and analysts. Experience in managing life cycle planning and execution, project management methodologies, requirement identification, planning and executing day-to-day activities of programs budget, schedule, performance progress, and manpower. Manage client communication and expectation across multiple management chains.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Project Manager Level 3

Functional Responsibilities: Extensive experience managing information technology programs focused on cloud solutions and services. Manage team of consultants, programmers, developers, and analysts. Experience in managing life cycle planning and execution, project management methodologies, requirement identification, planning and executing day-to-day activities of programs budget, schedule, performance progress, and manpower for complicated projects. Manage client communication and expectation across multiple management chains.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Security Analyst Level 1

Functional Responsibilities: Ensure security of information systems, network infrastructure, or other related technologies in a cloud environment. Assists in performing security audits, evaluations, and risk assessments and making strategic recommendation of systems and facilities. Follows established processes for comprehensive systems and data protection. Some knowledge of industry trends, issues, and technologies.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience
Education Substitutions: Additional 4 years of experience with no Associates degree; Bachelor, Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Security Analyst Level 2

Functional Responsibilities: Ensure security of information systems, network infrastructure, or other related technologies in a cloud environment. Performs security audits, evaluations, and risk assessments and makes strategic recommendations for systems and facilities. Analyzes and establishes processes for comprehensive systems and data protection. Knowledgeable of industry trends, issues, and technologies. Designs, installs, and maintains security tools and systems.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience

Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Security Analyst Level 3

Functional Responsibilities: Ensure security of complex information systems, network infrastructure, and other related technologies in a cloud environment. Performs and oversees security audits, evaluations, and risk assessments and makes strategic recommendations for systems and facilities. Establishes processes for comprehensive systems and data protection. Extensive knowledge of industry trends, issues, and technologies. Designs, installs, and maintains security tools and systems.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Subject Matter Expert Level 1

Functional Responsibilities: Utilizes subject matter area expertise to participate in strategy sessions, strategic assessments, and design reviews to validate approach and associated cloud work products. Acts in a consulting and/or advisory capacity, coordinates resolution of problems and tasks. Makes recommendations and advises on system improvements, optimization, or maintenance efforts.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Subject Matter Expert Level 2

Functional Responsibilities: Utilizes subject matter area expertise to provide technical direction for problem definition, analysis, requirements development and implementation for cloud environments. Guides the determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engaged in strategy sessions, strategic assessments, and design reviews to validate approach and associated work products. Acts in a consulting and/or advisory capacity, coordinates resolution of complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. Expertise in industry issues and trends.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Subject Matter Expert Level 3

Functional Responsibilities: Utilizes extensive subject matter area expertise gained through direct industry experience to provide technical direction for problem definition, analysis, requirements development and implementation for cloud environments. Guides the determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engaged in strategy sessions, strategic assessments, and design

reviews to validate enterprise approach and associated work products. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity, coordinates resolution of highly complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. Expertise in industry issues and trends. A recognized expert in the field.
Minimum Education: Bachelor degree
Minimum Experience: 12 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Subject Matter Expert Level 4

Functional Responsibilities: Deep expertise in a particular field or across an industry. Utilizes extensive subject matter area expertise gained through direct industry experience to provide technical direction for problem definition, analysis, requirements development and implementation for cloud environments. Guides the determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engaged in strategy sessions, strategic assessments, and design reviews to validate enterprise approach and associated work products. Provides guidance and direction to other professionals and subject matter experts, acts in a consulting and/or advisory capacity, coordinates resolution of highly complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. Expertise in industry issues and trends. Recognized for superior expertise in the field.
Minimum Education: Bachelor degree
Minimum Experience: 15 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Technical Writer

Functional Responsibilities: Collects and organizes information for preparation of user manuals, training materials, installation guides, proposals, and reports. Edit functional descriptions, system specifications, user manuals, special reports, project management artifacts or any other customer deliverables and documents.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Test Engineer Level 1

Functional Responsibilities: Works within a scrum team to develop test plan, scripts, and scenarios for cloud-based systems. Help plan and carry out test events to include system, integration, user acceptance, functional, regression testing, etc.
Minimum Education: Associate degree
Minimum Experience: 1 year of experience
Education Substitutions: Additional 2 years of experience with no Associates

Cloud Test Engineer Level 2

Functional Responsibilities: Works within a scrum team to develop test plan, scripts, and scenarios for cloud-based systems. Coordinate with other teams and test sites. Plan and carry out test events to include system, integration, user acceptance, functional, regression testing, etc. Experience in understanding IT products, operating systems, or specialized environments, maintaining and evaluating the testing process, and tracking and reporting issues.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

Cloud Test Engineer Level 3

Functional Responsibilities: Works within or leads a team to develop comprehensive test strategies for cloud-based systems. Coordinate with other teams and professionals to ensure integrity of environments and conduct end-to-end system testing. Plans and carries out test events to include system, integration, user acceptance, functional, regression testing, etc. Extensive experience in understanding IT products, operating systems or specialized environments, maintaining and evaluating the testing process, and tracking and reporting issues.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years of experience each respectively

SIN 54151HEAL Labor Category Rate Schedule

Labor Category	GSA HOURLY RATES (including IFF)		
	6/14/2023 – 6/13/2024	6/14/2024 – 6/13/2025	6/14/2025 – 4/4/2026
Program Manager, Level 1	$176.27	$184.38	$192.87
Program Manager, Level 2	$189.83	$198.57	$207.71
Functional Specialist, Level 1	$96.85	$101.30	$105.95
Functional Specialist, Level 2	$141.32	$147.82	$154.62
Functional Specialist, Level 3	$158.96	$166.28	$173.92
Subject Matter Expert, Level 1	$156.39	$163.59	$171.11
Subject Matter Expert, Level 2	$179.94	$188.22	$196.88
Subject Matter Expert, Level 3	$197.94	$207.05	$216.57
Subject Matter Expert, Level 4	$236.48	$247.37	$258.74

SIN 518210HEAL Labor Category Descriptions

Program Manager Level 1

Functional Responsibilities: Experience in planning and executing multiple programs or projects and assigned staff focused on solutions and services. Manage the development of projects, analyze requirements, provide recommendations for solutions, oversee all work, and take corrective actions as necessary to ensure project success. Plan and execute programs budget, schedule, performance progress, and manpower. Provide risk assessment. Manage complex stakeholder communication and expectations across multiple management chains. Experienced providing guidance and direction to other professionals and managers, acts in a consulting and/or advisory capacity to the client leadership team, and coordinates resolution of complex problems and tasks.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years experience each respectively

Program Manager Level 2

Functional Responsibilities: Extensive experience leading teams in planning and executing multiple programs or projects and assigned staff focused on solutions and services. Manage the development of complex projects, analyze requirements, provide recommendations for difficult solutions, oversee all work, and take corrective actions as necessary to ensure project success. Plan and execute programs budget, schedule, performance progress, and manpower. Provide risk assessment. Manage complex stakeholder communication and expectation across multiple management chains. Highly experienced in providing guidance and direction to other professionals and managers, acts in a consulting and/or

advisory capacity to the client leadership team, and coordinates resolution of highly complex problems and tasks.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years experience each respectively

Functional Specialist Level 1

Functional Responsibilities: Participates in activities to ensure responsiveness and achieve successful performance. Activities can range from a variety of activities such as analysis, research, report generation, coordination planning, etc. May assist in any or all phases of the project lifecycle, as needed.
Minimum Education: Associate degree
Minimum Experience: 2 years of experience
Education Substitutions: additional 2 years of experience with no Associates degree; Masters & PhD can be substituted for 2 years experience each respectively

Functional Specialist Level 2

Functional Responsibilities: Provides functional expertise and knowledge necessary to interpret requirements and ensure responsiveness and achieve successful performance. Activities can range from a variety of activities such as analysis, research, report generation, coordination planning, etc. Is involved in all phases of the project lifecycle, as needed, and makes recommendations to ensure effective implementation.
Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years experience each respectively

Functional Specialist Level 3

Functional Responsibilities: Provides expert-level functional expertise and in-depth knowledge necessary to interpret requirements, ensure responsiveness and achieve successful performance. Activities can range from a variety of activities such as analysis, research, report generation, coordination planning, etc. Is involved in all phases of the project lifecycle, as needed, and makes experienced-based recommendations to ensure effective implementation.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years experience each respectively

Subject Matter Expert Level 1

Functional Responsibilities: Utilizes subject matter area expertise to participate in strategy sessions, strategic assessments, and design reviews to validate approach and associated work products. Acts in a consulting and/or advisory capacity, coordinates resolution of problems and tasks. Makes recommendations and advises on system improvements, optimization, or maintenance efforts.

Minimum Education: Bachelor degree
Minimum Experience: 5 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years experience each respectively

Subject Matter Expert Level 2

Functional Responsibilities: Utilizes subject matter area expertise to provide technical direction for problem definition, analysis, requirements development and implementation. Guides the determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engaged in strategy sessions, strategic assessments, and design reviews to validate approach and associated work products. Acts in a consulting and/or advisory capacity, coordinates resolution of complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. Expertise in industry issues and trends.
Minimum Education: Bachelor degree
Minimum Experience: 7 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years experience each respectively

Subject Matter Expert Level 3

Functional Responsibilities: Utilizes subject matter area expertise to provide technical direction for problem definition, analysis, requirements development and implementation. Guides the determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engaged in strategy sessions, strategic assessments, and design reviews to validate approach and associated work products. Acts in a consulting and/or advisory capacity, coordinates resolution of complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. Expertise in industry issues and trends.
Minimum Education: Bachelor degree
Minimum Experience: 9 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years experience each respectively

Subject Matter Expert Level 4

Functional Responsibilities: Deep expertise in a particular field or across an industry. Utilizes extensive subject matter area expertise gained through direct industry experience to provide technical direction for problem definition, analysis, requirements development and implementation. Guides the determination of IT, engineering, and business process inadequacies and deficiencies that affect the functional area's ability to support/meet organizational goals. Engaged in strategy sessions, strategic assessments, and design reviews to validate enterprise approach and associated work products. Provides guidance and direction to other professionals and subject matter experts, acts in a consulting and/or advisory capacity, coordinates resolution of highly complex problems and tasks. Makes recommendations and advises on enterprise-wide system improvements, optimization, or maintenance efforts. Expertise in industry issues and trends. Recognized for superior expertise in the field.
Minimum Education: Bachelor degree

Minimum Experience: 12 years of experience
Education Substitutions: Additional 4 years of experience with no BA/BS degree; Masters & PhD can be substituted for 2 years experience each respectively